



Commission on Accreditation for
Law Enforcement Agencies, Inc.
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April 2, 2016

Mr. Brian Costa
Chief of Police
Keene Police Department
400 Marlboro Street
Keene, NH 03431

Dear Chief Costa:

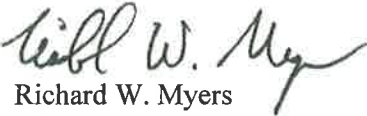
CALEA® Accreditation serves as the *International Gold Standard for Public Safety Agencies* and this correspondence serves to acknowledge the Keene Police Department has been awarded CALEA® Law Enforcement Accreditation effective March 23, 2016 for the second time. This award may remain in effect for four years and the agency retains all privileges associated with this status during that period.

The process of CALEA Accreditation begins with a rigorous self-assessment, requiring a review of policies, practices and processes against internationally accepted public safety standards. This is followed with an assessment by independent assessors with significant public safety experience. Additionally, public feedback is received to promote community trust and engagement, and structured interviews are conducted with select agency personnel and others with knowledge to assess the agency's effectiveness and overall service delivery capacities. The decision to accredit is rendered by a governing body of twenty-one Commissioners following a public hearing and review of all reporting documentation.

Although the award symbolizes a significant professional accomplishment, it is also a demarcation for the agency to remain in compliance with CALEA standards. To this end, the agency must remit annual status reports to document its progression of continuous organizational improvement. The first three reports are to be submitted on the agency's award date of March 23, and the fourth report should be submitted three months prior to the next assessment period.

CALEA congratulates the Keene Police Department for demonstrating a commitment to professional excellence through accreditation. The CALEA Accreditation indices are the *Marks of Professional Excellence* and should be displayed proudly by those that have earned them.

Sincerely,


Richard W. Myers
Chairperson


W. Craig Hartley, Jr.
Executive Director