



PRESS RELEASE

Boil Order Notice

Keene, NH, July 10, 2025:

RE: BOIL ORDER NOTICE

This water system may be contaminated with E. coli bacteria. **BOIL YOUR WATER BEFORE USING.**

Public Water System Name: Keene Water Works

PWS ID: 1241010

Date: 01/09/2025

The following situation occurred: A significant water main break.

These bacteria can make you sick and are a particular concern for people with weakened immune systems.

What does this mean? E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems.

The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking the water from their health care providers.

NOTE: This advisory is NOT related to COVID-19

The World Health Organization has stated that the "presence of the COVID-19 virus has not been detected in drinking water supplies and based on current evidence the risk to water supplies is low." For additional information on COVID-19 and drinking water, you can refer to EPA's website: <https://www.epa.gov/coronavirus/coronavirus-and-drinking-water-and-wastewater>

What should I do? DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for 2 minutes, and let it cool before using, or use bottled water. Pre-boiled or bottled water should be used for drinking, brushing teeth, washing vegetables, food preparation, washing dishes, making infant formula, and making ice **until further notice**. Boiling kills bacteria and other organisms in the water. Fact sheet WD-DWGB 4-12, provides guidance to consumers under a boil order and is available online at www.des.nh.gov.

Again, there are no indications that COVID-19 is in the drinking water supply or affects our reliable supply of water.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at (800) 426-4791.

Steps being taken to correct the situation: Broken water main has been repaired. Bacteria testing is underway.

Expected resolution date: 7/12/2025

Contact Name: Don Lussier

Company: Keene Public Works

Address: 350 Marlboro Street

Telephone Number: (603) 352-6550

You will be notified when the water quality problem is corrected. Until that time, the water should be boiled as described above.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or by mail.

For Immediate Release